



Panasonic Recalls Lithium-ion Laptop Battery Packs Due to Fire Hazard

352

Print

Conductive foreign material was mixed into the battery cells during manufacturing, posing a risk of fire.

Recall date: March 21, 2016

Recall number: 16-126

Name of product:

Lithium-ion Computer Battery Packs

Hazard:

Conductive foreign material was mixed into the battery cells during manufacturing, posing a risk of fire.

Remedy:

[Replace](#)

Consumer Contact:

Panasonic toll-free at 855-772-8324 anytime or visit www.panasonic.com and click on Product Recall for more information.

[Report an Incident Involving this Product](#)

In conjunction with**Units**

About 387 (in addition, 110 were sold in Canada)

Description

This recall involves Panasonic six-cell lithium-ion (Li-ion) battery packs sold in Panasonic CF-S10 Series laptop computers. "Panasonic" and "CF-S10" are on the surface of the laptop on the left side below the keyboard. Battery packs with the following model numbers and production lot numbers are being recalled:

Model Numbers

CF-VZSU61U

CF-VZSU61R

Lot Numbers

BAW, BBX, BC, C1, C2

The model number and lot number are located on the battery pack nameplate.

Incidents/Injuries

None reported

Remedy

Consumers should immediately stop using the laptop computer with the recalled battery, power off the device, remove the battery pack and contact Panasonic for a free replacement battery pack.

Sold at

Panasonic dealers from December 2011 through August 2013 for about \$2,000 for the laptop.

Importer(s)

Panasonic Corporation of North America, of Newark, N.J.

Manufactured in

Japan

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to help ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals -- contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

To report a dangerous product or a product-related injury go online to www.SaferProducts.gov or call CPSC's Hotline at 800-638-2772 or teletypewriter at 301-595-7054 for the hearing impaired. Consumers can obtain news release and recall information at www.cpsc.gov, on Twitter [@USCPSC](https://twitter.com/USCPSC) or by subscribing to CPSC's [free e-mail newsletters](#).



Panasonic CF-S10 Series
laptop computer



Panasonic lithium-ion battery
pack